



Monthly Safety Tip

Late Night Retail Safety

Protecting workers from late night violence can be difficult, because you never know what is on a customer's mind when they come into the store. This complexity can only be reduced or eliminated by following some simple tips.

Risk Analysis

- Do employees have contact with public
- Does an exchange of money occur
- Sell alcohol/drugs
- Do employees work alone or in small numbers
- Is the location in high crime area

Engineering Controls

- Employee training on company policies
- Limit access to employees by possible barriers
- The more employees working the better
- Prepay whenever possible
- Time locked floor safes
- Open store design
- Good visibility in and out of store
- Easy and undetected access to alarm
- Keep lottery tickets in safe and possibly not sold at night
- Visible Sign to public "time locked safe"

Response to Violence

- Never try to apprehend robbers
- Comply with all requests by robber
- Never argue with customer

Feedback

Make sure to provide the correct communication thru goal setting, training and feedback. Involve employees in the process by requesting feedback to policies and procedures. Never assume any employee has this information or will just give feedback, discuss it!



Conduct Security Survey

- Cameras
- Locked doors
- Lighting in parking lot
- Limiting access by former employees
- Lighting in store
- Alarms
- Possible barrier between customer and employee
- Prepay for fuel